



TECHNICAL BULLETIN

RELEASE DATE:	16 th October 2025
PRODUCT:	Sphere 270L Upright Refrigerator
APPROVED BY:	M. Vance
VERSION NUMBER:	1.0

AFFECTED MODEL: 700-22102 / 700-22104 SPHERE 270L Upright DC Compressor Refrigerator RH/LH W580xD630xH1523mm. UCF270R/L

SYMPTOM: Excess condensation build up inside refrigerator / or not draining

CAUSE: Current routing of drain tube from factory

ACTION: Re-route drain tube

PARTS REQUIRED: NIL

NOTES:

Shown in Figure 1 is the factory routing of the drain hose.

If the hose is in this configuration from factory, it may need to be re-routed to avoid water overflowing inside the fridge.

The re-route is to remove the loop from the drain hose route by simply pulling the hose up and out of the 'P' clamp holding the hose to the fridge body and to then ensure the hose sits inside the steel tray

Figure 2 shows the corrected route of the drain hose.



TIME REQUIRED FOR DIAGNOSIS	N/A
TIME REQUIRED FOR REPAIR & TEST	0.50HRS to access rear of fridge and correct hose
PARTS REQUIRED FOR REPAIR	N/A
TOTAL COST OF REPAIR	0.50hrs